



PRIVACY POLICY - VERMONT FOOTBALL NETBALL CLUB INC.

Introduction

The Vermont Football Netball Club Inc. is committed to protecting the privacy of our members, supporters, players, volunteers, and visitors. This Privacy Policy outlines how we collect, use, disclose, and safeguard your personal information in compliance with the Privacy Act 1988 (Cth) and other relevant legislation. Unless you directly give us consent to do otherwise, we will only collect and use your personal information as set out in this policy.

Information We Collect or Hold

We only collect personal information reasonably necessary for the purposes of one or more of our activities or functions. We may collect and hold the following types of personal information:

- Contact Information: name, address, email address, phone number
- Personal Details: date of birth, gender
- Photographs
- Membership Information: membership status, registration details
- Medical Information: relevant health information for players (e.g., injuries, medical conditions)
- Payment Information: credit card details, bank account information
- Website Usage: IP address, cookies, and browsing behaviour on our website

How We Collect Information

We collect personal information in various ways, including:

- Directly from you when you fill out forms, register for membership, or communicate with us via email or telephone
- From third parties such as EFNL, other clubs, or affiliated organisations
- Automatically through our website and other digital platforms

Use of Personal Information

We may use your personal information to:

- Manage and administer club activities, including registrations and events
- Communicate with you about club news, events, and activities
- Process payments and donations

- Monitor the health and safety of players
- Improve our website and services
- Comply with legal obligations

Disclosure of Personal Information

We only use your personal information for the purposes for which we collect and hold it and will not use or disclose your personal information without your express consent except to:

- EFNL and other affiliated organizations
- Service providers who assist us in operating our club (e.g., IT support, payment processors)
- Medical professionals in case of an emergency
- Legal or regulatory authorities if required by law

Security of Personal Information

We take reasonable steps to protect your personal information from misuse, loss, unauthorised access, modification, or disclosure. This includes secure storage of electronic and physical records and using appropriate levels of encryption for online transactions.

In addition, all our volunteers and contractors who provide services related to our organisational systems are obliged to respect the confidentiality of any personal information held by us.

Access & Correction

You have the right under the Privacy Act 1988 (Cth) to access and correct your personal information held by us. To request access or make corrections, please contact us via email at vermont@efnl.org.au

Cookies & Website Analytics

Our website uses cookies to enhance your experience. You can disable cookies through your browser settings, but this may affect your ability to use certain features of our website. We also use analytics tools to monitor website traffic and usage.

Changes to this Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on our website, and the revised policy will take effect immediately upon posting.

Contact Us

If you have any questions or concerns about this Privacy Policy or our handling of your personal information, please contact us via email at vermont@efnl.org.au.

Any complaints notified to us will be responded to within 30 days. We will try to resolve any complaint to your satisfaction.

If you are not satisfied with how we handle your enquiry or complaint, you can contact the Office of The Australian Information Commissioner on Tel: 1300 363 992 or email: enquiries@oaic.gov.au.

For more information about privacy issues in Australia and protecting your privacy, visit the Office of the Australian Information Commissioner's website at www.oaic.gov.au.

Acknowledgment:

By becoming a member of the Vermont Football Netball Club, participating in our activities, or using our website, you acknowledge that you have read and understood this Privacy Policy.

End of document – Final 14/06/2024